FRONTEND & USER PAGE

1. User registration and account management:

* Registration form with required fields for personal and financial information
* Phone verification and account activation (SMS/WhatsApp/Telegram)
* Login credentials and password reset options
* User dashboard for account management

1. Deposits and withdrawals:

* Multiple payment options for deposits and withdrawals, such as credit/debit cards, e-wallets, bank transfers, and cryptocurrencies
* Minimum and maximum deposit and withdrawal limits (variable depends on user level)
* Payment processing status and fees
* Account verification and fraud prevention measures

1. Game selection and management:

* Variety of game options, including slots, table games, card games, and live dealer games
* Random number generator (RNG) technology for fair play
* Game rules and instructions available for players
* Game statistics and player history tracking

1. Player support and assistance:

* Multiple communication channels for player support, such as live chat, email, and phone support
* Support available 24/7
* Knowledge base and FAQ section for self-help

1. Bonuses and promotions:

* Welcome bonus for new players
* Regular promotions and offers for existing players
* Bonus terms and conditions clearly stated
* Wagering requirements and expiration dates for bonuses

1. Loyalty programs and rewards:

* Point-based loyalty program with tiers and rewards
* Cashback and exclusive promotions for high rollers
* VIP program with personalized rewards and bonuses

1. Mobile compatibility and mobile apps:

* Mobile-responsive website design for seamless mobile play
* Native mobile apps for iOS and Android devices
* All features and games available on mobile

1. Live dealer games and live streaming:

* Live dealer games available for players to experience a realistic casino environment
* High-quality live streaming with multiple camera angles
* Professional dealers and croupiers

1. Security and encryption for user data protection:

* SSL encryption technology for secure data transmission
* Two-factor authentication for login and account access
* Regular security audits and vulnerability assessments
* KYC and AML compliance checks

1. Multiple payment method integration:

* Integration with multiple payment providers for player convenience
* Secure payment processing and fraud prevention measures
* Support for multiple currencies

1. Multi-language support:

* Support for multiple languages to cater to a diverse player base
* Localized website content and customer support

1. Responsible gambling tools and features:

* Self-exclusion and cooling-off periods
* Deposit limits and loss limits
* Time and session limits for gameplay
* Information and resources for responsible gambling

1. Affiliate programs for marketing and user acquisition:

* Affiliate program for partnering with other websites and channels to promote the casino
* Commission-based revenue sharing model

1. Social media integration for user engagement and marketing:

* Social media pages and accounts for promoting the casino
* Social sharing and referral programs
* Regular updates and promotions on social media channels

ADMINISTRATIVE BACKOFFICE

1. User Management:

* User registration and account management
* Verification of user identity and payment information
* User account closure and deletion
* User behavior tracking and analysis

1. Game Management:

* Game management and configuration
* Game payouts and odds configuration
* Game rules and mechanics configuration
* Real-time game performance monitoring and analysis

1. Payment Management:

* Payment processing and transaction management
* Multiple payment method integration
* Fraud detection and prevention
* Refunds and chargebacks management

1. Bonus and Promotion Management:

* Bonus creation and management
* Promotion creation and management
* Bonus and promotion tracking and analysis
* Bonus and promotion performance monitoring

1. Fraud Management:

* Fraud detection and prevention
* User account suspension and blocking
* Suspicious activity monitoring and analysis
* Chargeback and refund management

1. Reporting and Analytics:

* Real-time and historical data reporting
* Key performance indicators tracking and analysis
* User behavior tracking and analysis
* Financial data tracking and analysis

1. Security and Access Management:

* Access management and control
* Two-factor authentication or similar
* Activity logging and monitoring
* Data encryption and protection

1. Regulatory Compliance:

* Compliance monitoring and reporting
* Regulatory requirement tracking and analysis
* KYC and AML compliance management
* Audit trail and documentation management